



RESTAURANT INFORMATION

There is no dress code at The Ivy St Helen's Square but our guests generally are Smart Casual. We are unable to allow dogs in the restaurant. However, British Registered Guide Dogs are of course welcome. The Ivy St Helen's Square has accessible access to the main restaurant and restricted access facilities.

Booking Policies

Please note our reservations diary is open twelve months in advance. Reservations phone lines are open between 9am-7pm, seven days a week. Should you wish to manage your reservation outside these times, please call 01904 403 888 and you will be transferred directly to the restaurant.

Table Allocation & Terrace Seating

We will do our best to accommodate all table requests, however these are allocated on arrival and cannot be guaranteed.

Large Tables

Our largest table can accommodate a maximum of 8 guests with limited availability. Unfortunately, we are unable to join tables together to accommodate larger parties. Multiple bookings for the same party will not be honoured.

Bar

We gladly welcome guests to walk into our bar only for drinks on a first come first serve basis. Therefore, please note that our bar has limited availability, as such, no seat can be guaranteed. If you have a reservation we will do our best to accommodate you for a drink prior to being seated at your table.

Child Policy

We welcome children of all ages. However please do count them (including babies) into your final party size. If you would require a highchair or space for a pushchair, please do specify this at the time of booking.

Afternoon Tea & Celebration Cakes

Our Afternoon Tea is served from 3-5pm on a daily basis, with the last reservations at 4.45pm. If you would like to book for Afternoon Tea please specify at the time of the booking. Please note that we offer vegetarian options, however a Gluten Free Afternoon Tea is not available in our restaurant.

Should you wish to have a Celebration Cake, please call us at least 48hrs prior to your reservation and we would be delighted to assist.

Dietary Requirements

All of our [menus](#) are available on our website, but should you have any specific requirements related to an allergy or intolerance, please specify at the time of your booking and our team will assist you with the menu on the day.

Pre-Payments

We are unable to process pre-payments/bacs transfers; however, we do offer [Gift Vouchers](#) on our website.

Parking

Our nearest parking is York Tanner Row, located on George Hudson St – YO1 6JL (10 minutes' walk from the restaurant).